



Dear Customer,

Please find attached the instructions to facilitate the shipping of your equipment.

SUBMISSION OF YOUR DATA

We kindly ask you to fill out FORM A in its entirety. Once completed, please send the form to service@happysurvey.ch or place it inside the equipment case. This will help us prepare and send the repair estimate promptly, reducing the machine downtime during the repair process.

SHIPPING PROCEDURE

Please complete and attach FORM B on the shipping box for pickup.

The shipping cost will be charged on the invoice later and depends on the weight and dimensions of the shipment.

CONTACT DETAILS

For any further information, please contact us by email at service@happysurvey.ch

We thank you in advance for your cooperation.
HAPPY SURVEY Sagl

**PERSONAL DATA**

Company Name	
Street Address	
NPA	City
Phone Number	E-mail
Contact Person	Mobile Number

REPAIR DETAILS

Instrument Model	Serial Number
Reported Fault / Work Requested	



Mittente

A large, empty rectangular box with a solid black border, intended for the sender's address.

Spettabile
HAPPY SURVEY Sagi
Via Pian Scairolo 23
6912 Lugano-Pazzallo